

Families and Carers theme report

November 2008

Families and Carers Group

What we are going to talk about



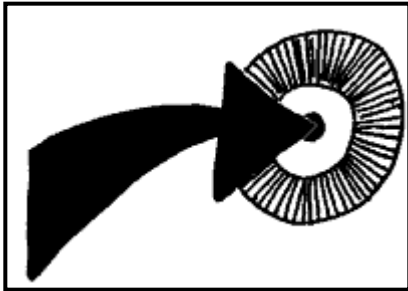
- What does this theme cover
- Issues we want to report on
- Issues we need the Board's help with
- Issues we think carers need more information about

What does this theme cover?



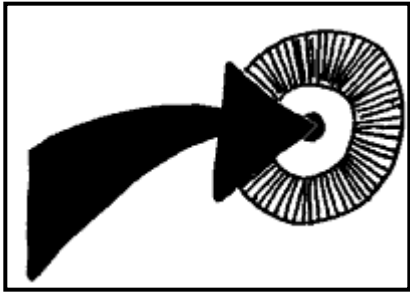
- Support for Carers
- Carer involvement in the Board and other decision making processes
- Older Carers work
- Short Breaks service change
- PLAN

What do we want as outcomes?



- Carers getting support in own right
- Flexibility in short breaks
- Families leading change
- Families feeling empowered
- Families feeling they can become involved at their own level
- Families involvement leading naturally from children's to adult services
- Families feeling they have strong voice on the Board

What do we want as outcomes?



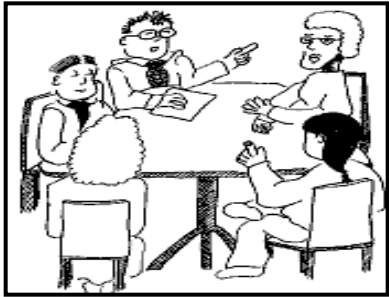
- Older Carers not known to service identified and signposted
- Older Carers engaged with services and plans for future housing and support for cared for agreed - both long term and crisis situations
- Professionals having a better insight into carers' needs and perspectives as result of more Families involved in training professions

Things we want to report on



- “Role of the Group - how long have we been going, what do we do
- Carers Strategy
- Menu of involvement – giving carers a choice about how much they want to be involved
- Older carers – Helen Elliott

Role of the Group

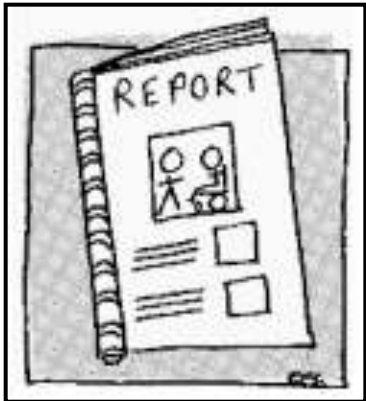


- Keep carers up to date about the changes in how they care for person is to be supported
- Represent carers to get answers to the very real concerns that are raised.
- Co-ordinate a wide range of learning disabilities carers' voices in developing and implementing the generic carers' strategy

Wider carers strategy

We shall look at three things

- How the strategy has been developed and is managed
- What progress is being made
- What events are going to be happening

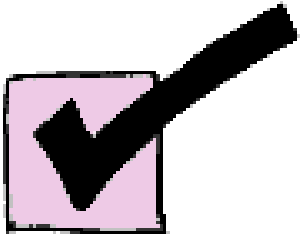


How has wider strategy been developed



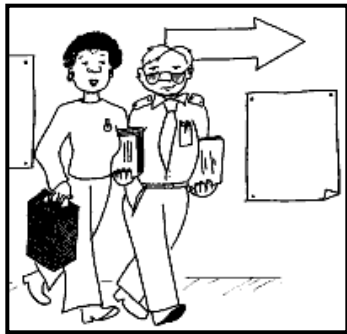
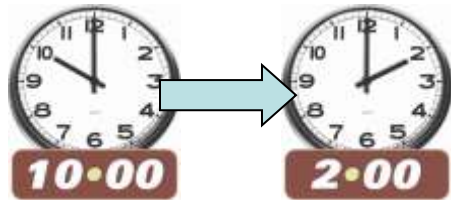
- Action Plan
- Implementation group and working groups
- Strategy to be updated next summer

Progress with the strategy



- Adult Services Carers Social Work Team
- Carers Information Pack
- Carers Assessment Tool
- Emergency contact card scheme
- Planning for Workshop about carers and employment
- Adult Services Carers Training Fund Strategy for Use
- Stronger Voice

Carers Strategy - Things that are happening

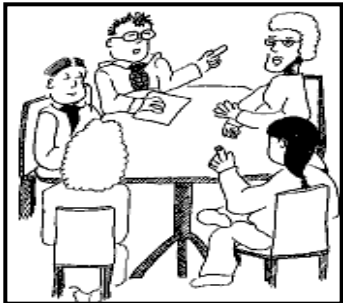


- There will be a Carers Information event on **Friday 5th December to mark this year's Carers Rights Day**
- This will be held between 10.00 – 2.00 at the Collingwood Suite, Newcastle Civic Centre.
- Carers Conference in or around Carers Week in June 2009, which will help to shape the next Newcastle Carers Strategy.

Menu of involvement



- Getting involved to make a difference for the person you care for like Partners in Policy Making
- Getting involved to represent others like PLAN and Brokerage projects



Things we need the Board's help with



- Recruiting more carers to the Board
- Carers elected member in the light of George Johnson no longer being a Councillor
- Sustaining the good ideas
- How can we make more links with children's services work
- Development of the group itself

Things we think carers need more information about



- Carers' assessments
- Brokerage and personalisation issues
- Respite care/short breaks

Brokerage and personalisation issues



- Hidden costs of Brokerage - part of set up costs
- Voluntary sector support role
- Brokerage cannot happen by itself - how to avoid a brokerage industry BUT make appropriate support available
- Use of individual budgets and existing services

Respite care/short breaks



- The future of replacement for Clayton Road
- Is an in house option for Clayton Road replacement service still sustainable or is this looking to be outsourced?
- Alternatives to building based services—how are these being developed ?
- How do you maintain the importance of the respite care function in an individual budget world?
- Reduced days for respite care – what does this mean for carers?

Discussion questions



- How can we make sure that Older Carers needs are met?
- How do we get more carers interested in the Board
- What can you do to help make this theme happen?

What we need to talk about



- What else needs to be done?
- How can we make sure that Carers needs are met?
- How can we make sure that everyone works together?



thank you for listening

