

Newcastle Learning Disabilities Partnership Board

Citizens First

Safety and Quality Theme



March 2008

What we will talk about today

What you think



- What the theme covers
- Why have we put this together
- What is happening now
- What do you think are the gaps and what should be happening
- Where do we go from here

What the theme covers



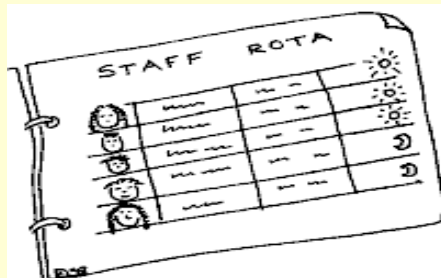
Systems and processes for person centred monitoring of quality of care and support provided



Prevention of abuse

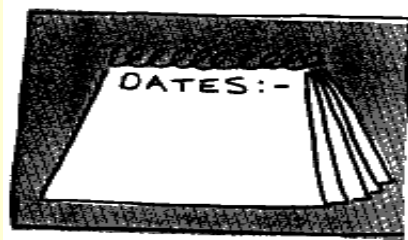


Making sure people feel safe in their communities and at home



Getting and keeping the right staff – workforce development

What does Citizens First say?



2007-2008



We also need to do things in the first year like

Safety and Quality – bringing everything together in a plan

Why this theme?



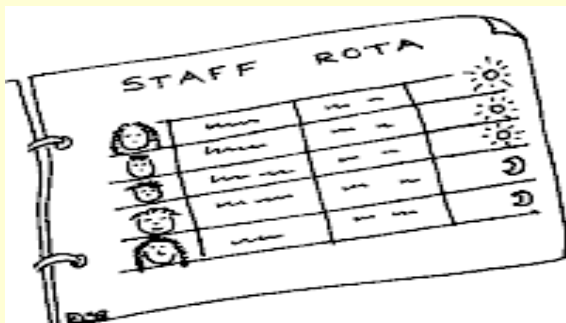
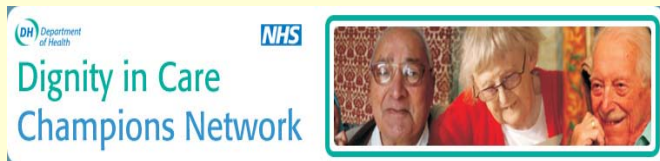
- Safety and Quality often cover the same issues
- Loads of things happening
- Not being brought together
- So we don't know if there are gaps
- We need to think about gaps

What presentations



- Cath Williams – Monitoring quality
- Better Days – Hate Crime Action Pack
- Bill Norman – Hate Crime Action Plan

What presentations



- Bill Norman -Blue Card
- Lee Turner – Dignity
- Bill Norman – Our Workforce plan – what have we done so far

Not the whole story e.g.



- **Supported Living Forum – practice development**



- **REACH and Quality checkers**

What now ?



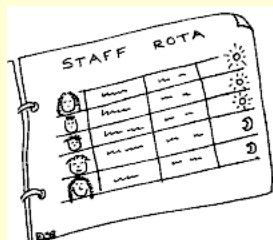
- Listen to the presentations
- Break into groups
- Talk about what we need to do now

Things to talk about

- Do we need a group to take forward?
- Who else do we need to get involved
- What do we need to do first?



What now ?



- Do you like what Cath has said? Is there anything you want to add?
- How could Board help Blue Card?
- What should be in Hate Crime Action Plan?
- What do we need to do about dignity-do we sign up as a Board?
- How do we get ownership and time to finish off Workforce Plan?

What now ?

- **Any more gaps???**

